



## Quality Policy Statement

IPCQ provide expertise in Corrosion Control services offering surface preparation and application of protective coatings & linings to both Government and private sectors in the Industrial, Petrochemical and Maintenance industries.

It is the policy of IPCQ to provide superior customer service by maintaining a continued focus on improving our client's assets by offering services and support throughout the complete asset life cycle.

It is the objective of IPCQ to provide high quality corrosion control services combined with reliable project delivery timeframes.

The nature of the work places particular emphasis upon experience, workmanship, capability and quality. The Management of IPCQ attach major importance in determining client needs and expectations and measuring how well we satisfy them.

Utilising knowledgeable and trained staff as well as the combined expertise of Directors, Managers, Supervisors and the Quality Assurance team are an integral part of achieving the Quality Objectives. IPCQ ensure that all work completed is regularly inspected and assessed against the highest standards to measure our performance against objectives and to ensure the continual improvement of our Quality Management System.

The Quality Management System Manual outlines the process by which IPCQ's Quality Objectives will be met. It is by this process that IPCQ measure and satisfy our Quality Objectives.

The Manual describes how effective control of the Quality Management System is established, implemented and maintained in order to achieve the requisite assurance of quality and a high degree of consistency in completed work.

It is a commitment and objective of the Management of IPCQ to ensure the successful implementation and maintenance of the Quality Management System. Adherence to the Manual and active participation in all quality related activities is a requirement of all IPCQ employees, contractors & consultants.

The IPCQ Pty Ltd quality system and manual is designed to satisfy the relevant requirements of AS/NZS ISO 9001:2008.

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**Luke Emery (Director)**

08/05/2010

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**Date**

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